PREVENTIVE MEASURES, REMEDIES AND SIMPLE REPAIR PROCEDURES

WARNING!

Winter covers are NOT safety covers.

To avoid the risk of drowning,
stay off the top of the cover.

Spend a few minutes reading these possible trouble areas. Avoid the problem before it starts, and prolong the life of your cover.

PROBLEM	CAUSE	COVERED BY WARRANTY SE	EFFECT ON RVICEABILIT	Y REMEDY
(1) Small holes worn in cover all around top rail or coping	Lack of sufficient ballast to keep cover down against wind or lack of padding	NO	Minor	Place water tubes or sand bags or other type of hold down around perimeter of the cover & pad coping or top rail.
(2) Large holes or rips in cover all around coping or rail	Unusually high winds and insufficient ballast as above or lack of padding	NO	Major	Same as (1). If cover is torn during a major storm, check home owner's insurance policy.
(3) Missing grommets, open seams or grommets pulling out	a) Manufacturer's defect when cover is newb) Excessive strain after cover has been in use	a) YES b) NO	Major Major	 a) If cover is new, return as per warranty instructions. b) If not new, write manufacturer for instructions or repair can be made at a local sail or canvas shop. Grommet kits are available in local camping or hardware stores.
(4) Binding pulled off or grommets pulled out	Cover stretched too tight.	NO	Minor	Same as (3) above.
(5) Material of cover losing its coating or strength within warranty period	Latent defect in manufacture of raw materials.	YES, Pro-rated replacement available	Major	Consult Cover Warranty and follow instructions.

NOTE: Should your cover deveop a small rip or tear it can be effectively and easily patched with a piece of duct tape available at your local pool supply, hardware or plumbing and heating stores.

The majority of covers returned to us for repair are the result of improper installation due to excessive wear from coping or sharp areas of the top rail. It is imperative that the cover be protected by properly padding these areas of wear.